

Last updated: 14.11.2024

Subject: Instructions for Requesting Data Deletion

Dear users,

Thank you for reaching out to Satisfly. We understand the importance of your data privacy and are committed to ensuring that you have full control over your personal information.

If you wish to request the deletion of your data from our platform, please follow the steps below:

1. Submit Your Request:

- Send an email to data@satisfly.com with the subject line: "**Data Deletion Request**".
- Include the following information in your email:
 - Your full name
 - The email address associated with your Satisfly account
 - A brief statement confirming that you want your data deleted

2. Verification Process:

- To ensure the security of your data, we may need to verify your identity before processing the deletion request. Please be prepared to respond to a confirmation email or provide additional verification details if requested.

3. Processing Time:

- Once your request has been verified, we will process the deletion of your data within 30 days as per our Privacy Policy. You will receive a confirmation email once the process is complete.

If you have any further questions or need assistance, feel free to contact us at contact@satisfly.com.

Thank you for choosing Satisfly.

Best regards,
Stiliyan Markov
Data Protection Officer
Satisfly Ltd
stiliyan@satisfly.com